From: Mark Beecroft
To: Microsoft ATR
Date: 1/10/02 4:00pm
Subject: Please break Microsoft into competitive parts

Dear sir/madam,

My personal view is that the only way to ensure an effective climate for competition is to break Microsoft into parts based on product groups. For years I, as many others, have had to endure poor quality software simply because no other company has had a real opportunity to convince the market of the benefits of its corresponding product(s). A prime example of Microsoft?s poor software is the Windows operating system(s). Not only is this product more costly and far less stable than many of its competitors, it is full of security defects which make it an easy target for hackers. In addition, it is a poorly designed and less powerful than other operating systems. Every one knows there are better products (such as Red Hat?s Linux) which deserve to be able to compete on equal terms. Lack of competition is holding back progress.

Yours faithfully,
Mark Beecroft